

Guide to The Work Number

Automated income and employment verifications from The Work Number database


The Work Number® from Equifax helps privately and quickly provide automated income and employment verifications 24 hours a day, 7 days a week to help keep your life moving! No more searching for paystubs!




What can theworknumber.com do for me?

Get an Employment Data Report (EDR):


A consumer report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:


 866.604.6570
EDR Request Line

 <https://employees.theworknumber.com/employment-data-report>

Ask for Data Dispute Assistance:


If you notice something inaccurate on your Employment Data Report (EDR) call The Work Number Employee Service Center for assistance:

 866.222.5880
Monday - Friday 8 a.m. - 8 p.m. (EST)

 TTY- hearing impaired:
800.424.0253


Get a Salary Key:


If a verifier asks you for a Salary Key*, click the web link below. This will not happen very much – actually less than 1% of the time in most cases. Salary Keys expire after 90 days.


 <https://employees.theworknumber.com> and login to learn more

If a Verifying Organization Needs Assistance:

(including mortgage lenders, property leasing, financial institutions, a government agency, etc.)

 theworknumber.com

 800.367.5690
Monday - Friday 8 a.m. - 8 p.m. (EST)

 member@equifax.com

*A salary key is a single use, one-time code created by the employee via The Work Number website and provided to the Verifier, granting permission to obtain the employee's information.

Login to theworknumber.com:

1. Start by going to <https://employees.theworknumber.com>
2. Select "Log In" and follow the simple prompts
3. If this is your first time – pick "Register Now"
4. If a returning user – enter your email and password you set up
3. The screen prompts will walk you through all the steps to help verify your identity & keep your account private while offering helpful messages if you have problems.

For assistance contact The Work Number Employee Service Center at:
800.367.2884 Monday - Friday
8 a.m. - 9 p.m. (EST)
TTY- hearing impaired: 800-424-0253